


Revision D <b>25.06.2021</b>	<b>Quality policy Becker DMT</b>	
Datenstand <b>14.03.2022</b>	<b>FM56</b>	

Letzte Überprüfung: **14.03.2022**

erfolgt durch: **Daniel Zimmermann**

**The quality assurance policy of Becker DMT GmbH & Co. KG is determined by the company's management. The company management and all its employees are committed to pursue the quality management system consistently, to continuously improve the quality management system and to fulfil all relevant requirements:**

- Customer satisfaction is the main goal of our activities. A high processing quality, a fast order execution, our adherence to delivery dates at a reasonable complaint rate and a fast and flexible reaction to customer inquiries by professional staff determines our conduct.
- To achieve this goal requires continuous improvement of our performance. It begins with the first phone contact and includes the processes of the production planning, the order execution and the establishment of a steady customer support.
- The ongoing improvement of our quality management system according to DIN EN ISO 9001 and its requirements for our daily, quality-oriented work reflects our focus on a high-level quality. The company's management provides all necessary human and appropriate technological resources for the improvement of our quality management system, especially hardware and software.
- For us quality means also responsibility for our employees. Each employee should be aware, that our quality management is flexible and its processes are continually adapted. Especially when new products or improvement in efficiency demand a change of processes. All employees are encouraged to fill our quality management with life and to participate in its development.
- We maintain long lasting relations with our distributors based on partnership and trust. Together with our distributors we pursue the goal to guarantee a high product quality, short delivery times and a high adherence to delivery schedules.

**Our quality assurance policy as formulated by the management is regularly assessed to determine its adequacy and effectivity and if necessary revised. Our quality assurance policy is the frame within which we define and assess our quality targets.**

14.03.2022

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Datum

Unterschrift Geschäftsleitung